

# **Acclaim Health Services**

*In-Home "Provider" Personal Assistance Services*



*Helping those in need with a  
Client Advocate on staff*

**Wally Cisneros**  
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**DISCLAIMER:** *Acclaim Health Services, Inc. does not solicit (steal) clients receiving services from other agencies nor do we pay for clients.*

***Know an elderly or disabled individual who needs quality "provider" services at home?***

***We Can Help!***

Acclaim Health Services, Inc. works with individuals and their family through what may sometimes feel like a frustrating or complex process of obtaining needed services that are right for the individual by ensuring accurate and correct information is obtained throughout the process. Below are four examples of stumbling blocks in the process where our agency will protect an individual's rights and facilitate the process.

It is easy for individuals to have difficulty understanding or to become confused when first learning about the Medicaid Estate Recovery Program (MERP). MERP is a state law that can take away the home of an individual who receives services, upon their death. We review the law and its exemptions to protect the individual's property. There is even a new resource and department within the State of Texas that has come into effect on Sept 1, 2015.

The agency has successfully assisted clients to obtain full Medicaid through a program called "Star Plus Waiver" while maintaining their Medicare and all of its benefits.

We review with the client and their family the interview that they will have to go through when applying for services to insure a proper case. The key is really simple... "TELL THE TRUTH, the whole, honest, and brutal truth".

Our Client Care Advocate, Wally Cisneros, does not like to interview without family or someone present, if at all possible. It is critical that the individual request the same when the State of Texas, or an agent of a Managed Care Organization (MCO) goes to interview the individual: Always have a witness present, if at all possible.

Talk to us to see what we can do to help you or your loved one.

**Wally Cisneros, Client Care Advocate.**  
**Call Today (956) 572-3570**